



AN GARDA SÍOCHÁNA

DMR West Divisional Policing Plan 2023

“Keeping People Safe”
“Ag Coinneáil Daoine Sábháilte”



Divisional Officer's Foreword

I am very pleased to present the 2023 Policing Plan for the DMR West.

Our 2023 Policing Plan outlines the strategic priorities of strengthening community partnerships, preventing, disrupting and detecting crime, providing support to victims of crime and ensuring the continued security of our state.

Victims of crime will benefit from prevention and protection information, and support services from our Garda Victim Support Services, including referral to external dedicated victim support agencies. We will continue to support and develop the Domestic Abuse Coordination Team (DACT).

The DACT programme is designed to upskill frontline Gardaí to enable them to respond effectively and appropriately to those who find themselves victim of domestic abuse/ coercive control.

We will continue to work to ensure that all persons in our community are made feel welcome, and that they are safe from any form of discrimination or any other form of abuse.

While 2023 will present its own challenges for An Garda Síochána, I am committed to ensuring a professional and caring service to the community that we are honoured to serve.



Finbarr Murphy

Chief Superintendent



How to contact your Division – Always call 999 or 112 in an emergency

| Superintendents, and office contact | Station | Opening Hours | Telephone |
|---|----------------|------------------------|------------|
| Peter Burke Superintendent K District. | Blanchardstown | 24 Hour | 01-6667000 |
| | Finglas | 24 Hour | 01-6667500 |
| | Cabra | 7am – 9pm Mon - Sunday | 01-6667400 |
| Steven Mullen Superintendent L district | Clondalkin | 24 Hour | 01-6667600 |
| | Ballyfermot | 24 Hour | 01-6667200 |
| | Rathcoole | 8am – 4pm Mon-Fri | 01-6667900 |
| Paul Dolan Superintendent Q District | Lucan | 24 Hour | 01-6667300 |
| | Ronanstown | 24 Hour | 01-6667700 |
| Diversity officers for the Division can be found here on the Garda website. | | | |
| Crime Prevention officers for the Division can be found here on the Garda website. | | | |
| Drug related intimidation inspectors for the Division can be found here on the Garda website. | | | |



1. Community

Continue to strengthen connections with communities, working in partnership to keep people safe.

National Targets

- 1.1 Work in partnership, through the Community Policing Framework, developing sustainable solutions to community concerns
- 1.2 Deliver a policing service that recognises the diversity of the people we serve
- 1.3 Work in partnership with other agencies to combat the harm caused by drug dealing in communities

Divisional Outcomes

Through partnership and engagement within their Community Policing Area will increase confidence in An Garda Síochána.

Promoting open engagement with diverse and vulnerable groups to address concerns through regular engagement. Our work will be supported by diversity awareness training and crime prevention advice tailored to community and business needs.

Drug trafficking networks disrupted and dismantled. Supports afforded to people experiencing drug related intimidation. Increased engagement with community stakeholders in education, awareness and supports.

1. Our Regular Work with the Community

| Work | Method | Work | Method |
|---|--------|---|--------|
| Working with the local Community and our Stakeholders. Continue our engagement through Joint Policing Committee meetings. | | Continue to support all victims of crime. Promote open engagement with diverse and vulnerable groups. | |
| Targeting anti-social behaviour | | Delivering our Secondary schools/ youth group drug education talks. | |
| Community Policing Training and Utilisation of Garda Reserve | | Engaging with Youth Groups and continuing our transition year programme | |
| Supporting Ethnic minorities, Diversity Groups and listening to their concerns. | | Interventions to Protect Individuals from Drug Related Intimidation | |



2. Tackling Crime & Preventative Policing

Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches.

National Targets

2.1 Deliver proactive, intelligence-led responses to volume crime to address current and emerging trends

2.2 Continue to enhance our capacity to address fraud and cyber-enabled crimes

2.3 Proactively disrupt Organised & Serious Crime in collaboration with national and international partners

Divisional Outcomes

Through our high visibility patrols, targeted operations, crime prevention advice, and days of action we will seek a reduction in incidents of crime throughout the Division.

Through continued communication with the public we will reinforce awareness of the new and emerging types of fraud to reduce levels of cybercrime. Engage with the local community to offer supports in relation to fraud and cybercrime and provide crime prevention advices.

Reduce crime associated with organised crime groups through the utilisation of Intelligence to target the activities of organised crime groups.

2. Our Regular Work and Service Standards

| Work | Method |
|---|--------|
| High Visibility Patrols | |
| Increase awareness in the community of new and emerging fraud and cyber-enabled crimes. | |
| Key Indicator | |
| Increased satisfaction with An Garda Síochána in the community | |

| Work | Method |
|---|--------|
| Training our personnel | |
| Engaging with our stakeholders | |
| Key Indicator | |
| Positive feedback from stakeholders and community | |



3. Victims & the Vulnerable

Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána.

| National Targets | Divisional Outcomes |
|---|---|
| <p>3.1 Ensure all victims interacting with An Garda Síochána receive the appropriate service and supports with a particular focus on domestic, sexual and gender-based violence</p> | <p>Through the continued training of our members in protective services victims will be engaged with and supported. Targeted operations will increase confidence in reporting crimes particularly domestic, sexual and gender-based crimes.</p> |
| <p>3.2 Embed a system of outcomes-based measurement for all crime types, in addition to standard statistical reporting of crime</p> | <p>Engage in the national roll out of more detailed evaluation of investigative outcomes in order to support improvement to policy, practice and support provided to victims.</p> |
| <p>3.3 Promote and enforce responsible behaviour on our roads working in partnership with the Road Safety Authority and other partner agencies</p> | <p>By supporting regional roads policing operations by identifying and targeting high risk areas for an improved reduction in road traffic collisions.</p> |

3. Our Regular Work and Service Standards

| Work | Method | Work | Method |
|---|--------|---|--------|
| Victim Service Office | | Road Safety Education | |
| Specialist Training on Vulnerable Victims | | Targeted Operations | |
| Key Indicator | | Key Indicator | |
| Victims confidence in reporting crime | | A reduction in road accidents | |
| Increased call back rates | | Improved satisfaction rates in Public Attitude Survey reports | |



4. Protecting the Security of the Irish State

Protecting the Security of the State and its people from terrorism and threats to its vital interests.

National Targets

4.1 Ongoing implementation of the Security Service Development Plan strengthening the security and intelligence capability of An Garda Síochána

4.2 Ensuring preparedness for major emergencies through training, ongoing awareness building in An Garda Síochána and engagement in Major Emergency Management activities

4.3 Conduct intelligence-led operations, working in partnership with domestic and international agencies to proactively identify and disrupt terrorism and the activities of hostile actors

Divisional Outcomes

To continue, in collaboration with Security and Intelligence and National Units, to ensure the Security of our State.

To ensure the security of visitors to the Division through intelligence led operations. Through conducting Major Emergency Management exercises as appropriate the Division remains prepared in the event of a threat.

Continue to maintain our relationship with internal agencies in relation to intelligence. Respond effectively to intelligence re subversives and possible threats.



5. Sustainable Change & Innovation

Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change.

National Targets

5.1 Enhance Change Capacity and Capability in An Garda Síochána through the implementation of the Change Management capacity-building plan.

5.2 Evolve towards a future state for An Garda Síochána, strengthening effectiveness, service delivery and realising our strategic objectives, underpinned by the vision of the Commission on the Future of Policing in Ireland

5.3 Build on existing sustainable practices in An Garda Síochána through the development of a Garda Environmental Sustainability Plan aligned to the Government Climate Action Plan

Divisional Outcomes

Continue to utilise our Human rights Champions network to support the Division as we navigate through positive change. The establishment of a local diversity forum to enhance communication and support our communities.

Engaging in the implementation of various systems and structures to improve oversight, administration and collaboration with partner agencies and community groups.

To support environmental sustainability, the introduction of electric vehicles will be ongoing, efforts continue to identify systems to further improve and advance our contribution to the An Garda Síochána environmental strategy.



Enabler 1: Partnerships

An Garda Síochána values being a people focused organisation

National Targets

E1.1 Enhance our capacity to provide appropriate Human Resources, Training, Learning and Development supports, enabling our personnel to succeed in their role

E1.2 Further support our personnel through the implementation of health and wellbeing initiatives aligned to the principles of the Health and Wellbeing Strategy

Divisional Outcomes

Through identifying the training needs of our personnel and securing this training we ensure the continuity of a quality service to the public.

To support our personnel through providing appropriate support networks, Peer Support, Employee Assistance Service, Counselling. Through identifying the training needs of our personnel and securing this training we ensure the continuity of a quality service to the public.



Enabler 2: Partnerships

Engage and sustain strategic, collaborative partnerships to continually strengthen our knowledge, service and effectiveness.

National Targets

E2.1 Continue to work with partners to enhance our multi-disciplinary approaches

E2.2 Explore and develop opportunities for collaboration with specialists, universities, research hubs and internal and external thought leaders

Divisional Outcomes

Continue to develop and enhance our collaboration with community stakeholders to address and resolve local issues.

Seeking opportunities to collaborate with institutions and community leaders to develop sustainable solutions.



Enabler 3: Engagement

Develop clear two-way communication and engagement through new and existing channels.

National Targets

E3.1 Strengthen two-way engagement with national and local level partners, listening to and understanding the needs of our communities.

E3.2 Understand and respond to the results of An Garda Síochána Culture Audit

Divisional Outcomes

Continue to build relationships with our stakeholders through open engagement, JPCs and Local community meetings.

Ensuring Garda personnel are supported in their roles while building commitment in service to the public.



Enabler 4: Empowerment & Trust

Foster a culture of empowerment and trust, rooted in integrity and the protection of Human Rights.

National Targets

E4.1 Promote and strengthen professional conduct amongst An Garda Síochána personnel, fostering a culture of empowerment and trust.

E4.2 Roll out of An Garda Síochána Organisational Operating Model

Divisional Outcomes

In ensuring that we invest in our people to secure the necessary training and tools required to provide our communities with the highest level of service expected.

Continue our roll out of the Operating Model to centralise all processes for improved oversight and accountability.



Enabler 5: Information-Led Policing

Cultivate an information-led service, using data and technology to drive efficiencies, effectiveness and decision-making.

National Targets

E5.1 Enhance information-led policing through the implementation of the 2023 ICT Roadmap, advancing the realisation of our Data and Technology Vision

E5.2 Improve the consistency of our data by operationalising the data quality process, validated by an external review

Divisional Outcomes

To embrace the introduction of new applications to ensure data is communicated and utilised effectively.

Implementing organisational initiatives to improve consistency, quality, and trust in recorded data.



Finding Additional Support

| Support Type | Name | Website | Email | Telephone |
|-------------------------------|--|--|--|-----------------------------|
| Victim Support | Crime Victim Helpline | www.crimevictimshelpline.ie | info@crimevictimshelpline.ie | 116006 1850 211407 |
| | AdVIC (Advocates for Victims of Homicide) | www.advic.ie | info@advic.ie | 086 1272156 |
| | Men's Aid | www.mensaid.ie | hello@mensaid.ie | 046 9023718 01 5543811 |
| | Barnardos | www.barnardos.ie | info@barnardos.ie | 1850 222300 01 4530355 |
| | CARI | www.cari.ie | helpline@cari.ie | 1890 924567 01 8308529 |
| | Dublin Rape Crisis Centre | www.drcc.ie | | 1800 77 88 88 01 6614911 |
| | Federation for Victim Assistance | www.victimassistanceireland.com | | 066 7119830 |
| | Irish Tourist Assistance Service (ITAS) | www.itas.ie | | 1890 365700 01 6610562 |
| | Missing in Ireland Support Services (MISS) | www.missingpersons.ie | | 1890 442 552 |
| | One in Four | www.oneinfour.ie | | 01 6624070 |
| | Rape Crisis Network Ireland (RCNI) | www.rcni.ie | | 1800 778888 091 563676 |
| | Support After Homicide | www.supportafterhomicide.ie | | 087 9837322 |
| | Victim Support Ireland | | | 087 9837322 |
| Women's Aid National Helpline | www.womensaid.ie | | 085 1893697 | |





Appendix: Public Attitude Survey (PAS)

| Strategic Objectives | Measures |
|--|---|
| <p>Community - Continue to strengthen connections with communities, working in partnership to keep people safe</p> | <ul style="list-style-type: none"> • Proportion of respondents who report satisfaction with local Garda Service. • Proportion of respondents who perceive An Garda Síochána do not deal with things that matter in the community. • Proportion of respondents who state Gardaí in the area treat everyone fairly regardless of who they are. • Proportion of respondents who report An Garda Síochána listen to the concerns of local people. • Proportion of respondents who state the Gardaí would treat you with respect if you had contact with them for any reason. • Proportion of respondents who perceive An Garda Síochána as community focused. |
| <p>Tackling Crime & Preventative Policing - Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches</p> | <ul style="list-style-type: none"> • Proportion of respondents who perceive crime as a serious or very serious problem locally. • Proportion of respondents that worry they or anyone that lives with them may become a victim of cyber-crime. • Proportion of respondents with fears about the level of crime in general. • Proportion of respondents for whom fear of crime has no impact on quality of life. • Proportion of respondents who are aware of Garda patrols. • Proportion of respondents who stated they were a victim of the same type of crime multiple time in the last 12 months. • Proportion of respondents who state An Garda Síochána is human-rights focused. • Proportion of respondents who perceive An Garda Síochána as effective in tackling crime. • Proportion of respondents who perceive Garda presence in their local area as about right. • Proportion of respondents who state the Gardaí in my area can be relied on to be there when you need them. |
| <p>Victims & the Vulnerable - Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána</p> | <ul style="list-style-type: none"> • Proportion of victims who are quite satisfied or very satisfied with how An Garda Síochána handled their case. • Proportion of victims that reported their most recent crime experienced. • Proportion of respondents who stated for their most recent incident, Gardaí responded quickly when the incident was first reported. • Proportion of respondents who stated they were contacted by An Garda Síochána after their most recent incident was reported. |
| <p>Sustainable Change & Innovation - Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change</p> | <ul style="list-style-type: none"> • Proportion of respondents who perceive An Garda Síochána is modern and progressive. |
| <p>Enablers -</p> <ol style="list-style-type: none"> 1. People & Purpose 2. Partnerships 3. Engagement 4. Empowerment & Trust 5. Information-Led Policing | <ul style="list-style-type: none"> • Proportion of respondents who state An Garda Síochána is well managed. • Proportion of respondents who agree or strongly agree that An Garda Síochána is representative of the diverse communities it serves. • Proportion of respondents who report having a medium to high trust in An Garda Síochána. |



Icon Bank

| Meaning | Icon |
|---|---------------------------|
|  | Virtual meeting |
|  | In person Meeting |
|  | By phone |
|  | By email |
|  | By post |
|  | By radio |
|  | By television |
|  | Through social media |
|  | Media Campaigns |
|  | Training |
|  | Through corporate systems |
|  | In person Gardaí |
|  | Plain Clothes Gardaí |
|  | CCTV |
|  | On foot |
|  | By bicycle |
|  | With Cars |
|  | By Motorcycle |
|  | On buses |
|  | On trains |



